



## NEW CUSTOMER APPLICATION

209 S Clay St, Marshfield, MO 65706  
 P: 417-468-2549 F: 417-468-4121

**FAILURE TO PROVIDE SSN & DOB WILL RESULT IN ACCOUNT  
 BEING C.O.D. NO CREDIT WILL BE EXTENDED.**

APPLICANT:		SSN(REQUIRED):		DOB (REQUIRED):	
APPLICANT EMAIL:		HOME PH:		CELL PH.:	
CO-APPLICANT:		SSN (REQUIRED):		DOB (REQUIRED):	
CO-APPLICANT EMAIL:		HOME PH.:		CELL PH.:	
ADDRESS:		CITY:		STATE:	ZIP:
DELIVERY ADDRESS (IF DIFFERENT THAN ABOVE):		CITY:		STATE:	ZIP:
APPLICANT EMPLOYER:		CITY:		PHONE:	
CO-APPLICANT EMPLOYER:		CITY:		PHONE:	
DO YOU RENT: <b>Y N</b>	IF YES, LANDLORD NAME AND PHONE NUMBER:				
PROPANE USAGE: (ALL THAT APPLY)	HEATING	COOKING	GENERATOR	CLOTHES DRYER	SPACE HEATING
	WATER	OTHER:		ALTERNATIVE HEAT SOURCE AVAILABLE:	
DIRECTIONS:					

**By signing below, customer(s) agree that they have read and understand the terms and conditions printed on the front and back of this application.**

\_\_\_\_\_  
 Applicant Signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Co-Applicant Signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Brooks Gas Company

\_\_\_\_\_  
 Date

## NOTICE TO APPLICANT:

1. This agreement supersedes any previously existing agreement between customer and Brooks Gas Company.
2. Do not sign this Agreement before you read it or if it contains any blank spaces.
3. Fees and Finance Charges are subject to change. A current Fee Schedule is available upon request.

I (we) agree to be subject to the terms disclosed in the credit or purchase agreement when issued and any purchases will constitute my/our acceptance of those terms. We hereby certify that the information provided above, and any attachments included herein are true and correct and are furnished for inducing Brooks Gas Company to extend credit to the undersigned. Applicant(s) authorizes Brooks Gas Company to obtain a credit report in connection with this application and any update renewal, modification, collection or extension of the credit and authorizes Brooks Gas Company to report my/our performance under this agreement or any other agreement I/we have entered into with Brooks Gas Company to any credit reporting agency and to answer any questions regarding my/our credit history with Brooks Gas Company. Upon request, Brooks Gas Company will inform Applicant of the name and address of any credit reporting agency which furnished a report.

## TERMS AND CONDITIONS:

A. Brooks Gas Company non-metered bills will be paid within 20 days of the invoice date to avoid a FINANCE CHARGE.

B. If I do not pay my Open Account total due within the time specified above:

1. A **FINANCE CHARGE**: I will pay a **FINANCE CHARGE** of 1.5% per month, 18% annual percentage rate charged on the outstanding balance of your account until paid in full. Buyer agrees to pay a minimum **FINANCE CHARGE** of \$1.00 per month. Customer agrees to pay all reasonable collection, legal, and court costs. Finance charges are subject to change without notification.
2. A **SHUTOFF** of my gas supply will occur.
3. A **SPECIAL TRIP CHARGE** will be made for, but not limited to, run outs, turning my gas service back on, missed service or delivery appointments.
4. A **DEPOSIT** or **COD** will be required. Any customer who rents their residence is required to be C.O.D.
5. Returned payments of any kind are subject to a returned payment fee of \$25.00 plus any bank fees charged to us.

C. Brooks Gas Company metered accounts are subject to the following conditions:

1. A **refundable meter deposit must be made to initiate service**. Deposit will be refunded at service termination provided there is no outstanding balance on account.
2. Meters will be read on or around the 25<sup>th</sup> day of each month. However, some meters will not be read during the months of May through July. Please notify the company in writing if the meter shall be read each month.
3. Brooks Gas Company metered bills will be paid by the 10<sup>th</sup> day of the following month. If paid by such date, customer shall be entitled to any applicable discounts.
4. **Metered bills that are not paid in full by the 25<sup>th</sup> of the month will have gas disconnected with no prior notice**. A fee of \$25.00 plus the outstanding balance will be charged to re-connect service during normal business hours. Re-connects outside of normal business hours will be charged a **SPECIAL TRIP CHARGE**.

D. I understand that it is the policy of Brooks Gas Company to have all customers on automatic fill and Brooks Gas Company will make every attempt to maintain a dependable supply of propane, however Brooks Gas Company makes no warranties, nor assumes any liability for consequences if the system runs out of propane.

1. I agree to maintain access to the propane tanks in such a manner as to avoid undue risk, damage or injury to Brooks Gas Company employees and equipment. To maintain ingress and egress for Company's equipment and trucks. Company may remove any barrier (such as locks, gates, chains, etc....) to access company's equipment. **Driveways and areas around the tank must be clear of snow and obstacles for us to make a delivery.**
2. I understand that if an **Off-Route** delivery is made because I have not met the terms and conditions of this agreement, I will pay a **Special Trip Charge** as per the Fee Schedule in effect at the time of the **Off-Route** delivery. Deliveries made outside of normal business hours are subject to an **After-Hours Delivery Charge** plus any additional applicable fees.
3. If a call-in customer runs out of gas, a state mandated pressure check must be performed on the system in the presence of someone over 18 years of age who is authorized to sign for either the applicant or co-applicant. There is a **Pressure Check Charge** associated with this, which can be found in the fee schedule. Routed customers are subject to the pressure check, but not the Pressure Check Charge.
4. You must inform us, in writing, within ten (10) days of receiving a statement, if you believe that any of the information on the statement is incorrect. Otherwise, you will be responsible for all amounts charged to your account.

**E. The intensity of ethyl mercaptan stench (propane's odor) may fade due to chemical oxidation, adsorption or absorption. Some people have nasal perception problems and may not be able to smell the ethyl mercaptan stench. Other odors may mask or hide the ethyl mercaptan stench. While ethyl mercaptan may not impart the warning of the presence of propane in every instance, it is generally effective in most situations. Familiarize yourself, your family, and all permanent and semi-permanent residents of your household with this warning, and other facts associated with the so-called "odor-fade phenomenon." If you do not already know all the facts, write Brooks Gas Company and ask for more information about odor and the other safety considerations associated with the use of propane. Consumer agrees to notify Brooks Gas Company immediately, in writing, if any permanent or semi-permanent member of their household has nasal perception problems in detecting the odorant. Upon written request by consumer, Brooks Gas Company will provide a list, to the best of their knowledge, retailers where propane gas detectors can be purchased.**

F. I further agree that if I do not abide by the terms and conditions of this agreement I;

1. Waive any claim for loss, damage or injury which will result.
2. Will pay reasonable legal fees and collection cost incurred by Brooks Gas Company to retrieve its property or collect overdue payments.

G. I understand that Brooks Gas Company will discontinue gas service on all past due accounts.

H. **Returns and Refunds**: Upon termination of service covered by this agreement, Brooks Gas Company will credit any gas remaining in the propane system at the one-half (1/2) the price for which it was paid less the **pump-out fee on date of equipment removal, to be no less than \$35.00**. There is no fee charged to remove an empty propane system from your premises.

I. **TERM:** Service is terminable at will by either Brooks Gas Company or customer. Termination shall occur when Brooks Gas Company removes its equipment from your premises and all balances owing are paid.